

LIMITED WARRANTY ON INTERSTUHL ELECTRONIC-DIGITAL PRODUCTS

- THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL AND YOU MAY HAVE ALSO DIFFERENT RIGHTS, WHICH VARY FROM STATE TO STATE.
- THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT WWW.INTERSTUHL.COM AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT.
- WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP.
- WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.
- SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
- OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.



WHO MAY USE THIS WARRANTY?

INTERSTUHL INC. LOCATED AT 222 MERCHANDISE MART, SUITE 341, CHICAGO, IL 60654, ("WE") EXTEND THIS LIMITED WARRANTY ONLY TO THE CURRENT OWNER OF THE PRODUCT [CONSUMER WHO ORIGINALLY PURCHASED THE PRODUCT] ("YOU"). [IT DOES NOT EXTEND TO ANY SUBSEQUENT OWNER OR OTHER TRANSFEREE OF THE PRODUCT]

WHAT DOES THIS WARRANTY COVER?

THIS LIMITED WARRANTY COVERS DEFECTS IN MATERIALS AND WORKMANSHIP OF ANY ELECTRONIC-DIGITAL PRODUCTS FROM US (THE "PRODUCT") FOR THE WARRANTY PERIOD AS DEFINED BELOW.

WHAT DOES THIS WARRANTY NOT COVER?

THIS LIMITED WARRANTY DOES NOT COVER ANY DAMAGE DUE TO: (A) TRANSPORTATION; (B) STORAGE; (C) IMPROPER USE; (D) FAILURE TO FOLLOW THE PRODUCT INSTRUCTIONS AS TO USE, INSTALLATION OR SAFETY (E) FAILURE TO PERFORM ANY PREVENTIVE MAINTENANCE; (F) MODIFICATIONS; (G) UNAUTHORIZED REPAIR; (H) NORMAL WEAR AND TEAR; (I) CUSTOM-MADE FEATURES; OR (J) EXTERNAL CAUSES SUCH AS ACCIDENTS, ABUSE, OR OTHER ACTIONS OR EVENTS BEYOND OUR REASONABLE CONTROL.

WHAT IS THE PERIOD OF COVERAGE?

THIS LIMITED WARRANTY STARTS ON THE DATE OF THE PURCHASE BY A CONSUMER AND LASTS FOR ONE YEAR (THE "WARRANTY PERIOD"). THE WARRANTY PERIOD IS NOT EXTENDED IF WE REPLACE THE PRODUCT. WE MAY CHANGE THE AVAILABILITY OF THIS LIMITED WARRANTY AT OUR DISCRETION, BUT ANY CHANGES WILL NOT BE RETROACTIVE.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

WITH RESPECT TO ANY DEFECTIVE PRODUCT DURING THE WARRANTY PERIOD, WE WILL REPLACE SUCH PRODUCT (OR THE DEFECTIVE PART) WITH A NEW PRODUCT OF THE SAME OR A HIGHER QUALITY FREE OF CHARGE. REPLACED PRODUCTS WILL BECOME OUR PROPERTY.

HOW DO YOU OBTAIN WARRANTY SERVICE?

IF YOU IDENTIFY A POSSIBLE WARRANTY CLAIM, CONTACT FIRST OUR CUSTOMER SERVICE BY TELEPHONE OR E-MAIL IN ORDER TO RULE OUT THE POSSIBILITY THAT THE PROBLEM CANNOT ALSO BE REMEDIED THROUGH OPERATIONAL ASSISTANCE. IF OUR EXAMINATION REVEALS THAT THIS IS NOT A VALID WARRANTY CLAIM, AND YOU SHOULD HAVE KNOWN THIS, WE MAY CHARGE A SERVICE FEE FOR THE EXAMINATION AND CLAIM PROCESSING IN ACCORDANCE WITH OUR CURRENT PRICE LIST.

IN ORDER TO MAKE A WARRANTY CLAIM, WE REQUIRE THE FOLLOWING INFORMATION:

A DESCRIPTION OF THE DEFECT, NAME OF THE MODEL, ORDER NUMBER OR PACKING SLIP OR INVOICE. WITHOUT THIS INFORMATION, WE MAY DECLINE TO PROCESS THE WARRANTY. THE PROCESSING OF THE WARRANTY WILL BE EXPEDITED IF A PICTURE AND/OR A SHORT VIDEO CLIP IS SENT TO US TOGETHER WITH THAT INFORMATION.

THE WARRANTY WILL BE CLAIMED BY SENDING THAT INFORMATION TOGETHER WITH THE WARRANTY PRODUCT TO:

INTERSTUHL INC.
222 MERCHANDISE MART, SUITE 341
CHICAGO, IL | 60654 | USA
TEL.: +1 (312) 385-0240
WARRANTY@INTERSTUHL.COM
WWW.INTERSTUHL.COM

FOR THE RETURN THE WARRANTY PRODUCT TO US, YOU MUST USE THE ORIGINAL OR EQUIVALENT PACKAGING.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.



Joachim Link
Managing
Partner



Helmut Link
Managing
Partner